

Fed up with roads or footpaths you use?

Is your journey to work, your local school, shops, bus stop or station made **unsafe** or **more difficult** by the condition of a footpath or road, due to say a pothole, manhole cover, overgrown hedge, obstruction or another fault?



If so, **YOU** can let the Cheshire West & Chester Council know **DIRECTLY** & quite easily and the CWAC Highways Department will quickly check it out. In case you are wondering, CWAC have just had an **extra £3.5m** to help them do just this.

What you can do. Go to <https://cheshirewestandchester.gov.uk/residents/residents.aspx>

Select the tab **'Report a Highways Fault'** and then, follow the link to **'Report a new Fault'**, add in the details & ideally a photo. You will then receive a **trackable** acknowledgement.

Our experience within the Cycle North Cheshire team is that, you will **not be wasting your time**, as bad potholes (4 cm or more) are usually repaired within a few weeks. However, if a pothole **has a white line round** it then CWAC already know about it and plan to repair it. Reported major repairs such as resurfacing work takes longer but some have been repaired.

If you want to help make life safer & easier for yourself and your family in their daily lives, **please try this out**, as it will also help make life better for everyone.

If you would like some advice, before you report a problem you can contact either :

Allan Arthur @ 07785 341361 (text or phone)

Ashley McCraight @ 07710 715947

From Cycle North Cheshire @ <https://www.cyclenorthcheshire.com> or

