

# Privacy Notice

## When you contact us

The information you provide (personal information such as name, address, email address, phone number, organisation) will be processed and stored to enable us to contact you and respond to your correspondence, provide information and/or access our facilities and services. On occasion it may be necessary to share your information under paragraph (d) below.

## The Councils Right to Process Information

Under the General Data Protection Regulation the lawful bases we rely on for processing this information are:

- (a) Processing is with consent of the data subject or
- (b) Processing is necessary for compliance with a legal obligation or
- (c) Processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller or
- (d) We have a legitimate interest

## Information Security

Frodsham Town Council has a duty to ensure the security of personal data. We make sure that your information is protected from unauthorised access, loss, manipulation, falsification, destruction or unauthorised disclosure. This is done through appropriate technical measures.

We will only keep your data for the purpose it was collected for and only for as long as is necessary. After which it will be deleted. You may request the deletion of your data held by Frodsham Town Council at any time.

## Children

We will not process any data relating to a child (under 13) without the express parental/guardian consent of the child concerned.

## Access to Information

You have the right to request access to the information we have on you. You can do this by contacting our Data Information Officer: Jo O'Donoghue (Town Clerk) [townclerk@frodsham.gov.uk](mailto:townclerk@frodsham.gov.uk)

## Information Correction

If you believe that the information we have about you is incorrect, you may contact us so that we can update it and keep your data accurate. Please contact: Jo O'Donoghue (Town Clerk) [townclerk@frodsham.gov.uk](mailto:townclerk@frodsham.gov.uk) to request this.

## Information Deletion

If you wish Frodsham Town Council to delete the information about you please contact: Jo O'Donoghue (Town Clerk) [townclerk@frodsham.gov.uk](mailto:townclerk@frodsham.gov.uk) to request this.

## Right to Object

If you believe that your data is not being processed for the purpose it has been collected for, you may object: Please contact: Jo O'Donoghue (Town Clerk) [townclerk@frodsham.gov.uk](mailto:townclerk@frodsham.gov.uk) to object.

## Rights Related to Automated Decision Making and Profiling

Frodsham Town Council does not use any form of automated decision making or the profiling of individual personal data.

**Conclusion:** In accordance with the law, we only collect a limited amount of information about you that is necessary for correspondence, information and service provision. We do not use profiling, we do not sell or pass your data to third parties. We do not use your data for purposes other than those specified. We make sure your data is stored securely. We delete all information deemed to be no longer necessary. We constantly review our Privacy Policies to keep it up to date in protecting your data. (You can request a copy of our policies at any time).

### **Complaints**

If you have a complaint regarding the way your personal data has been processed you may make a complaint to Frodsham Town Council Data Information Officer: Jo O'Donoghue (Town Clerk) [townclerk@frodsham.gov.uk](mailto:townclerk@frodsham.gov.uk)

You can also complain to the ICO if you are unhappy with how you have used your data.

The ICO's address is:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Helpline number: 0303 123 1113